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components

standards

integration



investments

81% cost reduction

increased productivity 4 100

35% new business

Romanian paradox

1st place in computer science

Top 5
World Wide Internet speed

27% presentation

4% online transactions

47%
NOT using software solutions

websites

8% are using cloud for business

38% priority for IT projects

small company

approach: I'm curious about it

usage: traditional / no solutions at all

budget: small, if any

needs: survival on the market

concerns: pricing, security

solutions: UC (email, internal portal),

invoicing, archiving, ERP,

CRM

"I need an ERP"

"why do I need an application?"

"security matters"

"why do I have to pay?"

medium company

approach:

usage:

budget:

needs:

concerns:

I'm open for discussion on-premise applications exists, no / little planning competitiveness, costs security, functionalities, support, services

solutions:

UC (email, internal portal, text & audio-video communication), ERP, HR apps, laaS, archiving

"we need to raise our customer numbers"

"how to be more competitive?"

"I'm looking for a trustworthy partner"

"what's the best offer in our budget range?"

large company

approach: I know what I want

usage: dedicated IT solutions

budget: procurement procedure

needs: efficiency, control,

scalability, flexibility

concerns: security, SLA, support,

services

solutions:

UC (incl. customized solutions) laaS, HR apps, document management, ERP, CRM

"let's gain more flexibility on the market"

"focus on the customer"

"how do we control the business?"

"we need to invest more in our core-business"

local public institution

approach: I know what I want

usage: traditional / old IT

budget: procurement procedure

needs: cost reduction, efficiency,

quality

concerns: security, support, costs

solutions:

UC (email, internal portal, text & audio-video communication), document management, ERP

"citizen needs richer services"

"we need to increase efficiency"

"let's optimize the IT investments"

"communication is important"

Romania

+35%

opportunites

+5% response speed

+7%

new customers



COMERCIANT Solutie de tip CRM

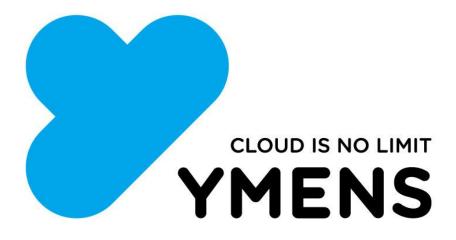


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INTRANET Solutie de tipul portal intern

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